



## Practice Area Change Management

### Predictable success in an unpredictable world.

Ideal Health IT provides comprehensive services to manage change as an integrated part of large health IT system implementations. As a key practice area, we provide enterprise change management services to assess, collaborate, engineer and manage the process of change through every component of your organization. As your partner, you can rely on us, Ideal Health IT. **Reduce risk. Deliver results. Choose Ideal Health IT.**

### Practice Area focuses on Change Management

Healthcare organizations are faced with the daunting task of enterprise health IT systems adoption. These large scale programs not only touch every facet of the organization, the organization itself is often changing as a result. Roles are changing, sometimes dramatically, and the extended enterprise is becoming integrated. Unfortunately, the practice of enterprise change management is not readily embraced. Often, change management is considered training. This approach on health IT programs of this scale will certainly diminish success and potentially cause failure.

Ideal Health IT has created a practice area for enterprise change management based on industry best practices and our own learning with other healthcare organizations. We have consultants with extensive change management expertise. We do not force a pre-defined approach to change. Rather we collaborate with you to give options as to approach and fit for your organization. Our consultants will work with you from the earliest phase of the planning process all the way through to post production operations. The Ideal Health IT practice area for change management includes:

- Organizational readiness assessment
- Stakeholder engagement
- Process mapping and design
- Clinical & business process management
- Organizational change review
- Process optimization

### Individual Pathways

At Ideal Health IT, we recognize that each and every client is unique. Our goal is to support you through the complexities of business change by helping to select and chart clinical and technical pathways that match your individual needs and circumstances. By focusing exclusively on the health information technology market, we understand the challenges you face. We bring a client-centric approach, coupled with verified best practices, to help you through these complex changes and we work closely with you to build a sustainable model for aligning change with strategic objectives.

### Ideal Health IT Consultants - *Expertise you can rely on.*

When you partner with Ideal Health IT, you have the assurance and the confidence that our consultants will bring the clinical informatics and functional expertise necessary to meet your every health IT service need. Our consultants have extensive experience with a variety of health IT systems including: Allscripts/Eclipsys • Cerner • eClinicalWorks • Epic • GE Healthcare • McKesson • MEDITECH • Nextgen • and many more.